

Greater Cleveland Volunteers News

Connecting you with opportunities to serve

The Executive's

Directions

ENCORE!



Greater Cleveland Volunteers is happy to play a role in engaging adults age 50+ in community service. In fact, two of the programs we manage (RSVP and AARP Experience Corps) focus on engaging older adults in volunteering. Research shows that staying active as we age has a positive impact on our physical and mental health. This summer, Cleveland hosted the National Senior Games which showcased many thousands of older adults that stay physically active. Many other adults stay active through continuing to work, starting an “encore career”, going back to school, or volunteering.

The Cleveland Foundation recently announced that in its centennial year (2014) it will focus on the theme of “Encore”. The Foundation plans to “offer mature Clevelanders the opportunity to apply their experience and to express their passions while helping to solve problems and serve the needs of the community.” As part of this initiative, the Foundation is bringing together local and national experts on this topic for a discussion about creating an encore culture in our community. I am honored to be a part of these discussions and believe that it will bring new ideas for our organization to engage people in service.

The Cleveland Foundation has been a long standing supporter of Greater Cleveland Volunteers and we are pleased to be honoring the Foundation with our annual “Community Partner Award” at our Viva Volunteers event on Friday, October 18th. This year, the event will showcase our successful AARP Experience Corps program that provides literacy tutors to students in the Cleveland Metropolitan Schools. I hope you will be able to attend. Details about the event are on the back cover and www.greaterclevelandvolunteers.org.

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We continue to partner with various nonprofit entities to provide input and to seek the latest trends in volunteerism recruiting and retaining. We are pleased to be part of the **Ohio Conference on Service and Volunteerism** being held on Tuesday, October 22 on the campus of The Ohio State University. This conference is for anyone interested in volunteerism and volunteer management professionals. Registration is on-line at: www.serveohio.org.

Joy Banish
Executive Director
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PARTNER AGENCY HIGHLIGHT

For over 50 years The Golden Age Centers of Greater Cleveland has provided outstanding services and programs for low income homebound and non homebound elderly. Through a system of non residential Senior Centers in Cleveland and a large home delivered meal program, weekday volunteer needs include:

Packaging of home delivered meals (Central neighborhood location)

Activities Program Assistant at Center(s) - (Centers located in Hough, Downtown, Collinwood area and Far West Side)

Data entry/receptionist at Center(s) listed in locations above.

Enjoy a most rewarding ongoing or one time volunteer experience with a truly appreciative population.



Volunteers over 60 years of age can also participate in additional programs at the Centers if available (hot lunch program, educational and recreational programs, etc.)

For further information on all volunteer opportunities call Nadine at 216-391-9500 x 122.

Article content and photograph submitted by
Golden Age Centers

NEW PARTNER AGENCIES ADDED

We are pleased to announce a few new partnerships. We are now recruiting volunteers for these agencies.

Call the volunteer coordinator listed by each agency for more information about volunteer efforts.

EDWINS (Education Wins) provides culinary arts and restaurant business training to the area's underprivileged and formerly incarcerated. Clients are trained in cooking/chef skills as well as all areas of the restaurant business. A training facility and restaurant will be opening in Shaker Square soon.

Volunteers are needed assist with marketing efforts, serve as classroom assistants and in classroom preparation.

Contact Jan at 216-391-9500 x 124
jvectirelis@greaterclevelandvolunteers.org.

Lifebanc is Northeast Ohio's organ and tissue procurement agency. Volunteers and staff educate nearly 100,000 students and adults annually, engaging the public and increasing the number of registered organ and tissue donors.

Volunteers are needed to represent the agency at health fairs and community events, telling the story of organ/tissue donation.

Contact Sue at 216-391-9500 x 120
ssmith@greaterclevelandvolunteers.org

Towards Employment's mission is to empower individuals to achieve and maintain self-sufficiency through employment. Clients, with barriers to employment, such as a criminal background, enter an intensive job preparedness training program. Annually, over 500 clients are able to secure full time stable employment.

Volunteers are needed to serve as mock interviewers as well as assist in the computer lab, helping clients look for jobs online.

Contact Jan at 216-391-9500 x 124
jvectirelis@greaterclevelandvolunteers.org

PARTNER AGENCY HIGHLIGHT



Cleveland Hopkins International Airport (CLE) is dedicated to a high level of customer service and to help us attain

that goal CLE has implemented an Airport Ambassador Volunteer Program. The program provides information, assistance and a friendly face for airport travelers and their families as they travel to and from CLE.



CLE's Airport Ambassador Program currently has nearly 70 airport volunteers who give their time and service. When the program first started, there were 16 Airport Ambassadors

whose dedication to their community helped launch this successful program. Some of the original Airport Ambassadors are still currently volunteering at CLE. Most Airport Ambassadors are retired with a variety of backgrounds including physicians, police officers, firefighters, teachers, aviation enthusiasts, Army veterans, mothers, father and grandparents.

The Airport Ambassadors are easily identifiable by their gold coats, blazer or polo shirts. Often the Airport Ambassadors are the first to welcome travelers with their warm smile.

The Airport Ambassadors are a dedicated group of volunteers dedicated to making a difference in how the traveling and visiting public views of the City of Cleveland. They are the key to the success of our Customer Service goals.

They have the knowledge to help travelers by helping them find area hotels, dining and shopping, car rental information and area attractions and points of interest in and around Cleveland. They also assist passengers in locating arrival



and departure gates, parking, security checkpoints, baggage claim and other locations within the airport.

It is CLE's mission to manage the City of Cleveland's airports and water front properties in a safe, secure and efficient and courteous manner. The Airport Ambassadors are vital to attaining that mission.

If you would like to offer guidance, help, and much needed answers to airport travelers, please call Nadine at 216-391-9500 x 122 or ngamble@greaterclevelandvolunteers.org



Article and photographs supplied by Cleveland Hopkins International Airport

RSVP INFORMATIONAL SESSION

Greater Cleveland Volunteers is the Cuyahoga County sponsor of the RSVP program, for volunteers aged 55+. **Our RSVP program is focusing on some of the following community needs for 2013:**

Access to Care-providing health education and healthcare information

Disaster Services- assist in blood mobiles, trained for on-call response with disaster-related needs

Education-tutoring disadvantaged K-12 students

Housing-building homes for the disadvantaged and moving them into safe, affordable housing

Hunger-distributing food at food pantries and providing hot meals to low income, homebound seniors

Job Preparedness-helping adults prepare for employment opportunities through literacy instructions, GED preparation, and computer instruction

In order to meet the needs of our partner agencies and to continue to make a positive impact in Cleveland we need YOU!

Volunteers aged 55+ are invited to attend an informational session on **Wednesday, October 16th, 1:30-3:00 p.m. at our office 4415 Euclid Avenue, Cleveland 44103**. We will have guest speakers from some of our partner agencies. Light refreshments and door prizes will be available. Any current Greater Cleveland Volunteer who brings a friend, aged 55+ will be entered into a special drawing for a prize!

Come learn about how you can help address some of these critical needs in Cleveland.

Reservations are required, as space is limited. Contact our office at 216-391-9500 to make your reservation today.

Refer a friend to RSVP

Do you have a friend or family member, aged 55+ that is looking at a way to make an impact in their community? Have them call our office or complete the enrollment form on our website, www.greaterclevelandvolunteers.org.

When they tell us that they were referred by you, and they begin volunteering in one of our "focus areas", (listed above) your name will be entered into a drawing for a \$25 gift card to a local retailer. Winners will be notified in October and December (one winner per month).

Questions: Contact Kirsten at 216-391-9500 x114 or contact@greaterclevelandvolunteers.org

PARTNER AGENCY HIGHLIGHT



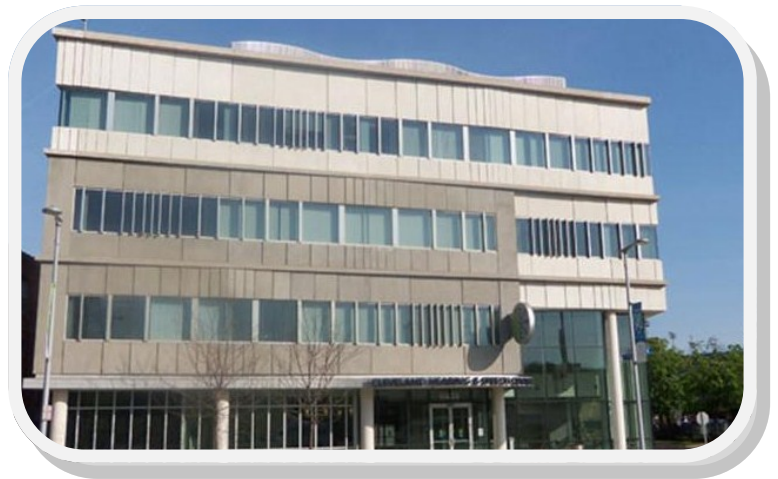
Cleveland Hearing & Speech Center is the premier provider of hearing, speech-language and learning, deaf services, education, and advocacy -- helping people connect through communication. Serving over 7,500 individuals each year, CHSC's main center is in University Circle and it has three satellite offices located in South Euclid, Broadview Heights, and Lorain.

Communication is what connects us to one another as human beings. The ability to communicate enables us to take care of ourselves and our loved ones and participate as members of society. CHSC helps ensure that adults, children, and families with special communication needs have a wide range of services so that they can live independent, healthy, and fulfilling lives. CHSC's guiding principle is to serve as many people as possible in speech language and learning, audiology, and services related to deafness regardless of that individual's ability to pay.

Cleveland Hearing & Speech Center is accredited by the Commission on Accreditation of Rehabilitation Facilities (CARF); this accreditation distinguishes CHSC as meeting the highest national and international service standards for rehabilitation and human service providers and demonstrating a commitment to continuous service improvement. In addition, CHSC is affiliated with Case Western Reserve University by providing clinical training to its graduate students and by collaborating on research.

Since the Center is a clinical environment, most volunteer opportunities are restricted to administrative work and during normal business hours. CHSC has been fortunate to have volunteers who assist in billing, front desk, patient file management, and reception.

If you have an interest in volunteering at this agency, contact Nadine at 126-391-9500 x 122 or ngamble@greaterclevelandvolunteers.org



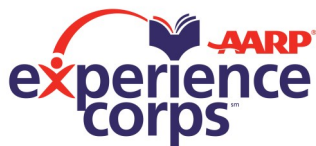
The Cleveland Hearing & Speech Center
11635 Euclid Avenue in Cleveland



The Stephens Family are clients of the CHSC and are appreciative of their works

Article content and photographs submitted by
Cleveland Hearing & Speech Center

PROUD AFFILIATE



Welcome Back!

Another year begins for the AARP Experience Corps program in the Cleveland schools. We are excited about getting

back to the business of helping children learn how to read.

This year, more than ever, we are making a difference. Our support in the classroom is critical. AARP Experience Corps is honored to be supporting the Cleveland Plan and helping third graders reach reading level as part of the Third Grade Guarantee. Positive changes are happening and we are in the forefront. Principals are looking to us to help them achieve their goals with the students in our 13 different schools.

175 tutors received Pre-Service training before starting in the schools mid-October. The goal this year is to service 1,000 children in grades K-3.

We Need Your Help!

Please help us serve more children by becoming a volunteer tutor or refer a friend. It is easy: If you are 50+ and have the desire to help a child, contact me. Our agency provides year-round training and support.

Experience Corps Members:

Be a part of our Referral Contest. If you are already an AARP Experience Corps tutor, refer a friend to your Site Coordinator. If that candidate returns a completed application, you will be entered into a drawing to win cash prizes. Good Luck!

Thank you for giving your time and talents to our children, you really do make a difference.

Debra Kay
Director, School Based Programs
216-391-9500 x 119
dkay@greaterclevelandvolunteers.org

UPS

"DELIVERS" HELP SORTING READING MATERIALS

Thanks to UPS employees who came to our office to continue building a Resource Library for the AARP Experience Corps literacy tutors this school year.

If you want to share the enjoyment of reading and can tutor elementary-age students during the school day, call 216-391-9500.

Tutors receive training, support, guidance, materials **and a smile from the child who reads successfully.**





A big "Welcome back" to all our returning mentors and students! Summer has flown by, but as I write this, we have temperatures in the 90's. I am definitely looking forward to the cooler Fall weather and another great start to the 2013-14 mentoring year.

I have already heard from teachers and social workers that some students have been asking, "Can I see my mentor again this year?" Or "I want the same mentor as last year!" And those mentors able to return are equally as excited to see their students and continue last years' friendships. Unfortunately, life has gotten in the way for some mentors and they are not able to come back due to illness or other obligations. They will be missed by their students. So as always we will be looking for additional mentors for these students who will be waiting, as well as for the new students referred by their teachers to the program.

As the school year goes on and students see their friends at lunch time with their mentors, some will ask me, "How can I get a mentor, too?" My answer is always, "I'll try to find you one." We will continue to match new mentors and students through the end of February.

So if you have been thinking about mentoring, please just pick up that phone! I would be happy to answer any questions you might have. All that is really needed is a flexible lunch time once a week and a sincere interest in being a good friend to a child.

We will do our best to match you with a student at a school closest to you.
Thank you !

Carol Hasek, Coordinator
My Mentor My Friend
216-391-9500 x 125
chasek@greaterclevelandvolunteers.org

MID-WEEK FUNDRAISER A SUCCESS



In September we hosted a very successful mid-week fundraiser at McNulty's Bier Markt on West 25th in thriving Ohio City.

The event, organized by Board Member, Mark Carden, brought out over 50 friends and supporters of Greater Cleveland Volunteers in a fun, relaxed venue.



Shop Talk... *from the Development office*



The Greater Cleveland Volunteers family recently lost two of our longtime friends and supporters. **Edward Cunneen** was a past President and lifetime member of our Board of Directors. He was actively involved with our organization for decades, and saw us through many changes. Ed left us a bequest through his estate, leading by example as he did during his lifetime.



Helen Chamberjian volunteered with us for 25 years, working mainly in Lakewood, where she lived. She was passionate about education, and wanted to give less privileged young people a chance to succeed. For years, she supported our AARP Experience Corps literacy tutoring project, and was recognized by the program for her generosity. She was also a founding member of our Legacy Society. Helen received the Shining Star Award in 2011 for her support of our AARP Experience Corps program. Helen is posed with Joy Banish, Executive Director and Debra Kay, Director School Based Programs.

Ed and Helen's lives reflected an enduring concern for others and for the communities in which they lived. We will miss them very much.

Greater Cleveland Volunteers is grateful to the individuals and organizations making gifts to support our work between July 4th and September 6th:

\$5,000 and above The Abington Foundation

\$1,000 to \$4,999 Dollar General Literacy Foundation • Target Stores • Applied Industrial Technologies • Third Federal Savings & Loan • Edward T. Cunneen Trust

\$500 to \$999 Gary & Rosalyn Bombei • Stephanie FallCreek, DSW • Georgia Anetzberger, Ph.D. • Ogletree Deakins

\$100 to \$499 Wine & Canvas of Cleveland • Cuyahoga Community College • Cleveland Rotary Club • Cleveland Metroparks Zoo • Dorothy Hokenstad • Carol Wayman & Elizabeth Car-swell

Other Gifts Mark Carden • Young at Heart • Bedford Heights AARP Chap. 4941 • Dianna Kall • International Women's Air & Space Museum • Samuel Petry II • Robert Brooks • Ella Weichert • Sally Jamieson

In-Kind Gifts Mark Carden • Luca Italian Cuisine

Alan Goldman
Development Director
216-391-9500 x 113
agoldman@greaterclevelandvolunteers.org

VOLUNTEER OPPORTUNITIES

We provide a brief description with the Greater Cleveland Volunteers' contact person listed. Phone numbers and emails are at the bottom of the page.

On-Going Opportunities:

Dance Teacher: Volunteer needed to teach line dancing to up-beat modern music of today. Knowledge of current line dancing is required as well as experience teaching senior citizens. Commitment is one morning a week at a west-side senior center. ; volunteer chooses the day: Monday, Tuesday, or Wednesday. Contact Nadine.

Data Entry/Administrative Aide: Enter data into SAMS database for an East Cleveland senior center. Training provided on database, but must have knowledge of Word and Excel and some experience entering data. Volunteer should enjoy working with seniors, have some reception experience and good "people" skills. Tuesday, Wednesday, Thursdays from 10:00 am-2:00 pm, available, but volunteer does not have to work all three shifts. Contact Nadine.

Electronics Testing/Repair: Volunteer is needed to test and repair (if possible) small electronics for a resale shop. Items may include VCR's; speakers; lamps; coffee makers; etc. Make minor repairs if needed; clean items and prepare for display in Lyndhurst store. Flexible hours available. Mandatory training; background check & TB testing. Contact Lynette.

Entertainer/Activities Leader: Help senior residents at this senior living facility, located in University Circle. Volunteers are needed to play cards, board or word games; lead sing-alongs or perform music with residents; or assist with an arts & crafts activity. Weekdays or weekends; various hours. Help make the day of a senior resident a little brighter! Contact Lynette.

IT Career Coach/Mentor: Mentor adult students in the IT Service and Support training program at a local community college. Provide support regarding professional conduct and dress, communication skills, how to use professional networking organizations and how to find job opportunities. Mentors should be willing to take student to networking events and help find volunteer opportunities in the IT industry. Must have at least 5 years of experience working in the IT field. Make your own schedule with mentee. Contact Nadine.

Mock Interviewer: Help unemployed adults prepare for their first interview! Mock interviewers are needed to take clients through a practice interview, provide positive and constructive feedback. Weekdays, 9 a.m.- 3 p.m. Flexible schedule available. Contact Jan.

Organ Donation Presenter: Interested in sharing your passion with others about organ donor needs and can help register new donors? Volunteers are needed to assist at health fairs and community events, presenting the need at a booth. Flexible schedule available. Training provided. Contact Sue.

Call 216-391-9500 then extension or email as listed below.

Sue x 120	ssmith@greaterclevelandvolunteers.org
Nadine x 122	ngamble@greaterclevelandvolunteers.org
Lynette x 123	lmaistros@greaterclevelandvolunteers.org
Jan x 124	jvectirelis@greaterclevelandvolunteers.org



Connecting you with opportunities to serve

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RETURN SERVICE REQUESTED

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**Viva Volunteers
Annual Fundraiser**
Friday, October 18, 2013
6:30 p.m.



Hilton Garden Inn—Downtown
1100 Carnegie Avenue, Cleveland 44115

**This year we are celebrating the success of our
AARP Experience Corps Program
in the Cleveland Metropolitan School District**

You can expect an exciting evening filled with elegant appetizers, a delicious banquet meal and the popular silent auction. New this year is a live auction.



There will be presentations of the
David F. Leahy Award to **Bruce Amsel** for
Volunteer Excellence and the
Community Partner Award to the **Cleveland Foundation**.

Get your ticket at www.greaterclevelandvolunteers.org or
Call Dianna at 216-391-9500 x 115.

DINNER RESERVATION Deadline October 8, 2013.